



Position: Host Staff Member

Status: Part-Time

Location: Chicago

At On Tour Brewing Company, we believe in hard work and having fun, all in the pursuit of making the best beer in the world.

#### MISSION:

The idea behind On Tour Brewing is simple. Great beer is what brings us all together. Serving only our best, we embrace both modern and old world styles of beer and brewing techniques. Similar to a farmer's table, our beer selections will change with the seasons. Our goal is to provide the perfect environment for friends to meet.

#### WHO WE ARE LOOKING FOR:

We are looking for someone who compliments our team and vision. You must be energetic, self-motivated, and extremely punctual. You must be passionate about craft beer and never settle for less than your best work. You must love to learn. We are looking for someone who is excellent with guests and calm under stress. You must have an extreme sense of pride and be driven at all times. You must have to be able to answer a question for the 500th time like it's the first time. Smiling is a must. We are not perfect and do not expect you to be either. We do expect you to learn from your mistakes and try your very best every day.

#### POSITION SUMMARY:

The host staff member will be responsible for creating a positive guest experience. We are also looking for someone with potential to grow with our company.

#### ESSENTIAL DUTIES AND RESPONSIBILITIES (not limited to list):

- Greet our guests in a professional and courteous manner
- Adhere to all policies and goals of OTBC including COVID safety plan
- Ensure the tasting room is maintained in a clean and organized manner at all times
- Direct foot traffic and seating parties efficiently
- Communicate with other team members to effectively manage crowd flow in and out of the tasting room/patio
- Assisting guests with general tasting room information such as bathroom location, private event details when applicable and how to purchase beer "to-go"



#### MINIMUM QUALIFICATIONS (KNOWLEDGE, SKILLS, AND ABILITIES):

- 2 + years of hospitality experience preferred; will train the right candidate
- Must be at least 21 years of age
- Ability to work independently or with a team
- Ability to work in a fast pace, constantly changing work environment
- Willingness to work a flexible schedule including nights and weekends
- Willingness to pitch in around the brewery. We all wear a lot of hats
- Able to work at a high level under pressure
- Must be passionate and highly knowledgeable about craft beer; will train the right candidate
- Must meet the highest standards of safety, service and appearance
- Strong problem solving skills. Nothing is perfect
- Total neat-freak, attention to detail is a must
- Ability to communicate in a calm manner in all situations is a must
- Ability to complete Level 1 Cicerone Certification required
- BASSET training required
- Ability to master the art of the 15-second conversation is a must

#### PHYSICAL REQUIREMENTS:

- Must be able to bend over, twist, kneel, and stand for the duration of a shift
- Ability to stand and smile for your entire shift is a must
- Clean driving record and criminal record
- Pre-employment drug screen and background check required
- Ability to submit to random drug tests
- Ability to wear a mask for an entire shift

#### HOURS AND AVAILABILITY:

- This is a part-time, hourly position
- Evenings and weekends are a must
- Flexible schedule is a must

#### COMPENSATION:

- Hourly wage of \$15.00 per hour
- Beer



START DATE:

- Available to start the first week of April
- Specific start date TBD

HOW TO APPLY:

Email your resume, references and cover letter to [mark@ontourbrewing.com](mailto:mark@ontourbrewing.com)

Use the email heading: HOST STAFF MEMBER

In your cover letter, explain why you would be perfect for this position.

Phone interviews will be set up with applicants that best match our need and culture.

Please be patient. We wear a lot of hats and will respond following a full week of accepting applications.

Thank you for your interest!